

Patient Safety

Organizational Checklist

- Conduct a survey of staff perceptions of the hospital's patient safety culture.*
- Share survey results with staff.*
- Develop a patient safety culture plan.*
- Establish Patient Safety Leadership Rounds.*
- Encourage staff to communicate patient safety concerns and participate in Safety Briefings.*
- Establish a nonpunitive event-reporting policy that also rewards staff for reporting near misses.*
- Assist staff in developing and using communication skills that help them to be 100% candid and 100% respectful when discussing patient safety concerns.*
- Involve patients and their families in patient safety education and improvement activities.*
- Involve the hospital Governing Board in patient safety culture change activities and ongoing monitoring of hospital patient safety status.*
- Resurvey staff perceptions of patient safety culture.*

**This hospital voluntarily participates in the
CMS Rural Organizational Safety Culture Change Project.**

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