

## Methods of Success

### Tuba City Regional Health Care Corporation

#### Clinical Excellence in Inpatient and Outpatient Departments

Small staff/community fosters teamwork and collegiality

Medical/nursing staff longevity

Epidemiology of community-acquired pneumonia (CAP) on the reservation  
6th leading cause of death for Native Americans  
Mortality rate of CAP for Native Americans is 1.5 times U.S. rate  
Increased awareness

Patient continuity of care

Multi-disciplinary committees  
Meet regularly to discuss issues/standards of practice  
Pharmacy and Therapeutics Committee 10/02

Hospital standards for CAP

Focus on evidence-based treatment and cost-effectiveness

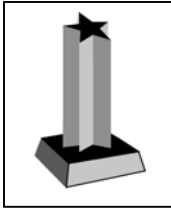
Standing orders  
Inpatient admission orders assess immunization status  
Outpatient departments for administration of pneumococcal/flu vaccines

#### Clinical Excellence within the Emergency Department

Nursing triage  
Identification of “the sick patient”  
Oxygen saturation as the 5th vital sign  
Rapid IV access/lab work

Average holding time for admissions

Some (not all) ER physicians immunize during a patient visit



## Rural Hospital Award Program

### Performance Improvement Excellence

A big key: Manual extraction of data by Renee Paul/PI department  
Full-time position  
Regular meetings with Medical Executive Committee and the Board  
Meetings with clinical staff

PI in both administrative and clinical arenas