

Speaker Bios

Howard J. Eng, MS, DrPH, RPh

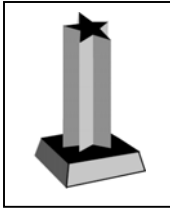
Dr. Eng is the Associate Director for Education and Research of the Rural Health Office, Director of the Southwest Border Rural Health Research Center, and Assistant Professor in the Mel and Enid Zuckerman College of Public Health, University of Arizona. He has 30 years of experience in health care. Dr. Eng's training includes health services and policy research, health economics, epidemiology, public health, and pharmacy. He has 20 years of teaching experience and has been a faculty member in the Colleges of Pharmacy, Medicine, and Public Health. His research interests include issues related to access to health services, especially for the socioeconomically disadvantaged and underserved; minority population and health disparities; border and tribal health; health care financing (e.g., managed care, Medicare, Medicaid, and Children's Health Insurance Program); barriers to health care utilization; health care delivery systems; health care quality improvement; and pharmaceutical usage patterns.

Phil Lopes, MA

Mr. Lopes is the Minority Leader of the Arizona House of Representatives. He is also an independent consultant specializing in improving access to health services for uninsured persons. He is a founder and member of the board of the Arizona Health Care Campaign and, as the interim Executive Director of El Pueblo Clinic (2000–2001), he is credited with saving the financially ailing Southside health institution that serves poor and uninsured area residents. During his tenure as a senior manager at the Arizona Department of Health Services, he was responsible for the distribution of the Tobacco Tax funds earmarked for services to uninsured people. Before joining the Department of Health, he was Senior Lecturer in Community Medicine and Assistant Director of the Rural Health Office of the UA College of Medicine. He is a founding faculty member of the UA College of Public Health and has taught at the University of Phoenix since 1981. Other community activities have included membership on the Independent Citizens Committee, responsible for review of the TUSD court-ordered desegregation, Board member of the Arizona Public Health Association, and chair of the District 11 Democrats.

Suzanne Powell, RN, BSN, MBA, CPHQ, CCM

Ms. Powell is the Director of Acute Care Quality Improvement at HSAG. She is responsible for leadership and direction of the acute care team regarding strategic planning and initiation of quality improvement activities in hospital settings. Ms.



Rural Hospital Award Program

Powell has over 17 years of health care experience in critical care nursing, case management, utilization management, and quality improvement. She is also a Certified Case Manager and a Certified Professional in Healthcare Quality. She has published three case management books in affiliation with Lippincott, Williams, & Wilkens, has been a Senior Editor for the *National Core Curriculum for Case Management*, and is currently editor of *Lippincott's Case Management*.

John R. Rivers, FACHE

John R. Rivers is president and chief executive officer of the Arizona Hospital and Healthcare Association (AzHHA). In this capacity, Mr. Rivers serves as a member of the AzHHA Board of Directors, a member of the AzHHA Executive Committee, and as president of the AzHHA Education Foundation and Service Corporation. He served as chairman of the American Hospital Association Committee on Allied Hospital Associations, one of six specialty committees of the AHA Board of Trustees, from 1992 to 1995. He is a Fellow in the American College of Healthcare Executives, served as Arizona's Regent to the College from 1992–1997, and also served as a member of the National Steering Committee for the Robert Wood Johnson Foundation's SmokeLess States Project. He is a member of the Phoenix 100 Rotary Club, a member of the Gift of Life Board of Directors, an adjunct professor in the School of Health Administration and Policy at Arizona State University, a member of the campaign cabinet for the Valley of the Sun United Way, a member of the Arizona Town Hall Board of Directors, and an active participant in numerous other civic and community activities.

Lawrence J. Shapiro, MD

Dr. Shapiro is President and Chairman of the Board of Directors of Health Services Advisory Group. He has been a leader in health care for over 35 years, serving the medical community as well as maintaining a private gastroenterology practice in Phoenix. He has been active in a variety of health-care-related efforts, including serving as a Board Member and President of the Maricopa Foundation for Medical Care, the state's oldest and largest PPO. Dr. Shapiro was a member of the Arizona Medical Association's Board of Directors, the Board of Directors of Arizona Blue Shield, and the Executive Committee of St. Joseph's Hospital in Phoenix, Arizona. He has received two distinguished-service medals from the Maricopa County Medical Society. In October 2004 the Arizona Chapter of the American College of Physicians (ACP) presented its Laureate Award to Dr. Shapiro at its annual scientific meeting.