

2006 Success Stories—As related during the January 2007 Hospital Workgroup Meeting

During the January 11, 2007, meeting, participants were asked to share a success story from 2006. Brief descriptions of their successes are included here so that you may contact the reporting participants if you have questions about their implementation process, barriers, or lessons learned.

- Eileen Pressler (Kingman) made it possible for vaccine doses to be included in the Pyxis dispensing systems on the inpatient units.
- Cindy Pucci (TMC) developed a reminder sticker program to assist physicians in meeting the national standards for providing AMI care
- Donna Kruszka (John C. Lincoln—North Mountain) developed and implemented standing orders for vaccine administration.
- Debbie Adams (Phoenix Baptist) updated the patient transfer form to assure that all of the necessary paperwork is included when a patient is transferred to extended care facilities.
- Darlene Ceccarelli (Scottsdale Healthcare) worked with the anesthesiologists to improve documentation related to SCIP quality measures.
- Ricardo Escobar (Mayo) implemented a crew management debriefing process in the OR. Surgical teams meet prior to the case to prepare together for surgery. They also meet following the case to debrief.
- Nancy Cisar (Mayo) developed and sent a flyer about the need for influenza vaccine administration just prior to the beginning of the flu season. The flyer was sent to the health care team. Influenza administration rate is currently 100 percent.
- Barb Averyt (AZHHA) spearheaded a statewide movement to standardize the color of wristbands. This movement has extended to surrounding states.
- Jessica Haskwell (Yuma) developed a presentation about patient safety to be shared with the public.
- Jeanne Steuland (Scottsdale) works to look at all outliers to improve rates. Their rates improved. She reminds team members of the need to CELEBRATE their successes.
- Myrna Feldman (UPI Physicians) worked with teams to implement the IHI VAP program. Since the implementation of the program, UPI has not had a VAP.
- Nancy Johnson (Mayo) worked diligently to assure that the patient diagnosis be included in documentation.
- Terry Cuolar (Phoenix Baptist) works with teams on each inpatient unit to assure that patients have follow-through care following discharge.

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