



# Speaker Biographies

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## **Forrest W. Calico, MD, MPH**

Dr. Calico is the health systems advisor for the Federal Office of Rural Health Policy (Health Resources and Services Administration [HRSA], U.S. Department of Health and Human Services [DHHS]), promoting community-based integrated delivery systems in rural communities nationwide. He has direct responsibility for administration of the Medicare Rural Hospital Flexibility grant program. Dr. Calico is a graduate of the University of Kentucky College of Medicine and of the Harvard School of Public Health. He has been a family practice residency director in both military and civilian settings. Prior to his current role, he was chief executive officer of a large, rural integrated delivery system in central Appalachia.

## **Jean Donie, RN, BSN, MBA, CPHQ**

Ms. Donie serves as director of the Ambulatory Care/Quality Improvement Program for Arizona's Medicare quality improvement organization—Health Services Advisory Group (HSAG). She brings over 20 years of health care management experience to this position, which draws on her strong background in acute, ambulatory, and managed care settings. Prior to joining HSAG in 1998, she served as the quality improvement manager for a national medical services organization. Ms. Donie received her MBA in health care management from the University of Phoenix.

## **Alison Hughes, MPA**

Ms. Hughes has worked in the field of rural health since 1985. She is director of the Rural Health Office in the Mel and Enid Zuckerman Arizona College of Public Health at the University of Arizona. She is an associate director of the Arizona Telemedicine Program and also directs the Arizona Rural Hospital Flexibility Program. Her professional interests focus on health policy development, identification of opportunities to foster economic prosperity among rural hospitals, and promotion of innovative programs to increase access to quality health care for residents of rural and remote communities.

## **Carter L. Marshall, MD, MPH**

Dr. Marshall is vice president of clinical quality assessment at HSAG. He also serves as the principal clinical coordinator and director of clinical epidemiology, directly responsible for projects designed to improve care received by Medicare beneficiaries. In addition, Dr. Marshall serves as a clinical and management consultant for HSAG's external quality review organization (EQRO) responsibilities.

Dr. Marshall is a graduate of Harvard College with MD and MPH degrees from Yale Medical School. He is also research professor of family and community medicine at the University of Arizona College of Medicine, and adjunct professor of health administration and policy at Arizona State University. Dr. Marshall has published over 70 articles in the medical literature, including three articles on improving outpatient diabetes management in managed care plans.

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With a background of 32 years in health care and extensive experience working collaboratively with all types of health care organizations, Dr. Marshall has gained a level of expertise that is far-reaching and insightful. He has designed, conducted, and made recommendations for studies targeted at enhancing patient care through the improvement of processes and education of health care personnel.

## **Suzanne K. Powell, RN, BSN, MBA, CPHQ, CCM**

Ms. Powell is currently the director of the Acute Care Quality Improvement Program for HSAG. She has worked at HSAG since 1995 in the capacities of director of case management/CQI and manager of various projects and interventions. With over 17 years of nursing, case management, and administrative experience, Ms. Powell has written several books on case management, including *Case Management: A Practical Guide to Success in Managed Care* (first and second editions) and *Advanced Case Management: Outcomes and Beyond*. She is senior editor for *CMSA's Core Curriculum for Case Management*, and is currently editor-in-chief of *Lippincott's Case Management Journal*. Ms. Powell received her bachelor's degree in nursing and her master's degree in business administration from the University of Phoenix.

## **Rajendran Sabapathy, MD**

Dr. Sabapathy is board certified in internal medicine, cardiology, and interventional cardiology. He earned a bachelor's degree in biochemistry and a medical degree at the University of Missouri-Columbia. His residency in internal medicine—he was chief resident during his final year—was completed at University Hospital and the Harry S. Truman Veterans Administration Hospital in Columbia, Missouri. A fellowship in cardiology was completed at the University of California-Davis in Sacramento, California. He served as chief fellow during his final year. Fellowships in interventional cardiology and peripheral vascular interventions were completed at St. Vincent's Hospital in Indianapolis, Indiana. Dr. Sabapathy is currently practicing interventional cardiology at the Heart and Vascular Center of Arizona, and has hospital affiliations with Good Samaritan Regional Medical Center, St. Luke's Medical Center, Arizona Heart Hospital, and St. Joseph's Medical Center.

## **Zenén Salazar, MPH**

Mr. Salazar holds a master's degree in public health from the University of Arizona. He has broad-based experience in tobacco dependence treatment. He has worked as a clinician for multiple Arizona Program for Nicotine and Tobacco Research (AzPNTR) smoking cessation clinical trials, coordinated the Arizona Smokers' Helpline statewide telephone counseling service during its foundation years, and facilitated cessation groups. He is American Lung Association certified, and was lead study coordinator for a "Hispanic study" evaluating the nicotine patch. He also has clinical experience as a phlebotomist with TMCHE Laboratories at Northwest Medical Center and Tucson Medical Center. Mr. Salazar has designed, implemented, and evaluated systems interventions using the Public Health Service Guideline and the Five A Model for over



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six years. In the environmental and occupational health field, he worked as the intern environmental health and safety officer for Aventis Pharmaceuticals, Inc. Transitioning to the Arizona Cessation Training and Evaluation project at the University of Arizona, Mr. Salazar served as co-investigator for the Curriculum Management Team. He was responsible for the development and implementation of print and Internet curriculum materials related to Arizona's Tobacco Dependence Treatment Certification and Systems programs. Mr. Salazar currently holds the leadership position of health educator senior with the HealthCare Partnership Continuing Education & Training Unit at the University of Arizona. He is also a credentialed bilingual educator.

### **Kris Vijay, MD, FACC, FACP**

Dr. Vijay, board certified in internal medicine and cardiovascular medicine, is director of the Heart Failure Program, director of clinical research, and an invasive cardiologist at the Arizona Heart Institute in Phoenix. He is also an adjunct professor of medicine at Midwestern College of Osteopathic Medicine in Glendale. He received his medical degree in 1979 from the University of Mysore, Kasturba Medical College, in Mysore, India, and completed a residency in internal medicine and nephrology at KEM Hospital in Bombay, India. He then completed a residency in general internal medicine at Kettering General Hospital, Oxford Regional Authority, in England, and a fellowship in endocrinology and diabetes at St. Mary Hospital, Isle of Wight, University of Southampton, in England. Dr. Vijay is currently president of the Arizona affiliate of the American Diabetes Association, and was chosen as medical chair for the Diabetes Expo in March 2002.